Optical Access MonitorOnline User Manual

OTN Solutions for Metro/Regional and Long Haul

Content

Chapter I MonitorOnline Installation Prerequisites
1.1 Login SSMS
1.2 Deploy SSMS

Chapter II MonitorOnline Installation Procedures
2.1 MonitorOnline Installation
2.2 Database Connection
2.3 MonitorOnline Interface Instruction

Chapter III System Configuration
3.1 Add City
3.2 Add Room
3.3 Add Unit
3.4 Edit
3.5 Delete

Chapter IV Software Security
4.1 User Management
4.1.1 Add User
4.1.2 Edit User
4.1.3 Delete User
4.1.4 Query User
4.2 System Management
4.2.1 Modify Password
4.2.2 Switch User
4.2.3 Locking System
4.2.4 Setting Record Interval
4.2.5 Exit System

Chapter V System Monitoring
5.1 Network Management Card
5.2 Network Topology Tree
5.3 Equipment Topology

Chapter VI Alarm
6.1 Current Alarm Management
6.2 Historical Alarm Management
6.3 Alarm Configuration

Chapter VII Statistics
7.1 History Record
7.2 Operation Record

Chapter VIII SNMPV1
8.1 About SNMPv1
Chapter I MonitorOnline Installation Prerequisites

The data management of MonitorOnline software is based on SQL_SERVER database. Therefore, SQL_SERVER database needs to be installed in advance to achieve the monitoring and recording of the entire system data.

Microsoft .NET Framework 4.5 and database (SQL Server 2000 or SQL Server 2005 or SQL server 2008 or SQL server 2008R2 or SQL Server 2012 or SQL Server 2016 or SQL server 2017) must be set up before installing MonitorOnline software. The current mainstream databases are SQL Server 2008 and SQL server 2008R2.

**SQL_SERVER Installation Environment**

Operating System Requirements: according to the following table 1.0.

Computer Configuration Requirements: 4-core CPU, 4G RAM or more, 500G disk space.

<table>
<thead>
<tr>
<th>Operating System Name</th>
<th>64Bit</th>
<th>32Bit</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIN10</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>WIN8</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>WIN7</td>
<td>√</td>
<td>√</td>
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<tr>
<td>WINXP</td>
<td>√</td>
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<td>WIN2003</td>
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<td>WIN2000</td>
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<td>√</td>
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<tr>
<td>WIN98</td>
<td>\</td>
<td>\</td>
</tr>
<tr>
<td>WIN95</td>
<td>\</td>
<td>\</td>
</tr>
</tbody>
</table>

Table.1.0 Operating System

**Note:** √: Supporting this system;
\: No such system.

Once Microsoft .NET Framework 4.5 and SQL_SERVER are installed, you can start to install MonitorOnline Management Software, and please noted the selection of language during installation.
1.1 Login SSMS

The network management software needs to connect the database remotely to implement the operation, so it is necessary to make the pre-connected database and open the remote function before running MonitorOnline software. The specific steps as following:

**Step One:** Open SQL Server Management Studio and login as windows, then right click “SQL Server”, choose “Properties” (see Fig.1.1).

![Fig.1.1 Microsoft SSMS](image)

**Step Two:** After clicking “Properties”, choose “Security” on the left, then choose “SQL Server and Windows Authentication mode” in Server authentication to enable hybrid login mode(see Fig.1.2).

![Fig.1.2 Server Properties](image)
Step Three: Choose “Connections” on the left, check “Allow remote connections to this server”, then click “OK” button (see Fig.1.3).

Step Four: Unfold “Security”-> “Logins”-> “sa”, then right click “sa” and choose “Properties” (see Fig.1.4).

Note: The user name can only be “sa”, cannot be modified.
Step Five: Choose “General” on the left, then choose “SQL Server authentication” on the right and set password, click “OK” button (see Fig.1.5).

Step Six: Choose “Status” on the left, choose “Grant” and “Enabled” on the right and click “OK” button (see Fig.1.6).
Step Seven: Back to SQL Server Management Studio login interface, right click SQL Server, choose “Facets” (see Fig.1.7).

![Fig.1.7 Microsoft SSMS](image)

Step Eight: Choose “Server Configuration” from the drop-down box of “Facets” and set the properties of “Remote Access Enabled” as “true”, then click “OK” button (see Fig.1.8).

Note: Now, SSMS has been set up. Exit first, then log in with “sa”. If it is successful, it means the “sa” account is enabled. Otherwise, please check whether the network connection can be pinged. If the network connection is normal, please further confirm whether you followed the above steps.

![Fig.1.8 View Facets](image)
1.2 Deploy SSMS

**Step Nine:** Open SQL Server Configuration Manager to start configuring SSCM, choose “SQL Server Services” on the left, please make sure the state of “SQL Server” and “SQL Server Browser” is running on the right (see Fig.1.9).

**Note:** It is usually necessary to reboot SQL Server after shutdown and restart, but SQL Server is still running after closing the SQL Server Configuration Manager program box.

![Fig.1.9 SQL Server Configuration Manager](image)

**Step Ten:** Choose “Protocols for MSSQLSERVER” under the node of SQL Server Network Configuration on the left. The default status of TCP/IP is Disabled (see Fig.1.10). Please set status of TCP/IP as “Enable” by right click or opening TCP/IP Properties interface by double click (see Fig1.11), then modify “active” to “yes”, click “OK” button.

**Note:** TCP/IP protocol is generally enabled, and can be tested by ping.

![Fig.1.10 SQL Server Configuration Manager](image)
Step Eleven: Right click “TCP / IP”, select “IP Address” under “Properties” or double click to open the settings panel and select the “IP Address” tab, then set the port of TCP as “1433”, and click “OK” button. (see Fig.1.12).

Step Twelve: Set TCP/IP of Client Protocols as “Enable”. (see Fig.1.13)
Step Thirteen: Turn off the firewall or add SQL Serve.exe to the program list that allows the firewall to run. If you choose the latter, please open the firewall settings to add SQLServ.exe (C:\Program Files\Microsoft SQL Server\MSSQL10.SQLEXPRESS\MSSQL\Binn\sqlservr.exe) to the allowed list, the concrete steps are as follows:

(1) Click the “start” to open control panel

(2) Click “View network status and tasks” (see Fig.1.14)

(3) Click "Windows Firewall" in Fig.1.15, the interface will pop up “ (see Fig.1.16)
(4) Click “Allow a program of feature through Windows Firewall” (see Fig.1.16).

![Fig.1.16 Windows Firewall](image)

(5) Click “Changes settings” button and “Allow another program” button (see Fig.1.17). Then add “SQLServr.exe” to the list of allowed list according to the path "C:\Program Files\Microsoft SQL Server\MSSQL10.SQLEXPRESS\MSSQL\Binn\sqlservr.exe"

![Fig.1.17 Allowed Programs](image)
(6) Click “Browse” and open Program Files folder in C (see Fig.1.18).

![Fig.1.18 Local Disk C]

(7) Open “Microsoft SQL Server” folder (see Fig.1.19).

![Fig.1.20 Program Files]
(8) Open “MSSQL10.MSSQLSERVER” folder (see Fig. 1.20). Then open “MSSQL” folder

![Fig. 1.20 Microsoft SQL Server](image)

(9) Open “Binn” folder (see Fig. 1.21).

![Fig. 1.21 MSSQL](image)
(10) Double-click "sqlservr" (see Fig.1.22).

![Fig.1.22 Binn](image1)

(11) Click "Add" button to add SQL Server Windows NT-64bit to "Allow Programs" (see Fig.1.23).

![Fig.1.23 Add a Program](image2)

(13) The configuration is complete now. Please start SQL Server Management Studio and log in.

**Note:**
If you open SQL Server Management Studio before starting SQL Server and SQL Server Browser, you need to shut it down and then restart it.
Chapter II MonitorOnline Installation Procedures

2.1 MonitorOnline Installation

Double-click MonitorOnline.exe or MonitorOnline.msi of MonitorOnline.exe folder to install MonitorOnline. Please keep going to the next step until the installation is successful (see Fig.2.1)

Note: Based on the software version in the CD.

<table>
<thead>
<tr>
<th>Name</th>
<th>Date modified</th>
<th>Type</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>MonitorOnline.exe</td>
<td>17.6.2017 8:33</td>
<td>Application</td>
<td>612 KB</td>
</tr>
<tr>
<td>MonitorOnline.msi</td>
<td>17.6.2017 8:33</td>
<td>Windows Installer Package</td>
<td>13,065 KB</td>
</tr>
</tbody>
</table>

Fig.2.1

The Shortcut will be created after installing Monitor Online, as shown in Fig.2.2.

Fig.2.2 Monitor Online

2.2 Connect Database

Step 1: Double click Fig.2.2, and click “OK” button, the interface of database connection will pop up.

Step 2: Input IP address (Computer IP of installation database), Login name (Default as “sa”) and Login password (password set when the database is installed) of database, and click “Test” button, if the database is existent and the connection is successful, then the box of database connection success will pop up. Please transfer to step 3. Otherwise, the an interface of establishing a database will pop up, please transfer to step 5.

Step 3: Click “OK” button, then click “Confirm” button. Then MAC address verification interface will pop up.

Step 4: Click “Confirm” button, if the device IP is online, then login interface will pop up. Input correct login account and password and click “Login” button, then “Submit success” interface will pop up.

Step 5: Please click “OK” button, then the interface of database configuration will pop up.

Step 6: Input IP address (Computer IP of installation database), Login name (Default as “sa”) and Login password (password set when the database is installed) of database, and click “Create” button to create a database. After creating database, the interface of “Submit success” will pop up.

Step 7: Click “OK” button, then the interface of database connection will pop up. The other steps are same with Step 2.

Note: Both the initial login account and initial password of network management software are admin.
2.3 MonitorOnline Interface Instruction

MonitorOnline interface is shown in Fig.2.3.

![Fig.2.3 Fiberstore FMT Optical Transport Network Management System](image)

**Menu Bar**

1. **Search unit**: by clicking the icon, you can search all the units in the LAN.
2. **Add unit**: by clicking the icon, you can add unit.
3. **Delete unit**: by clicking the icon, you can delete the selected unit.
4. **Edit unit**: by clicking the icon, you can edit some information of unit.

**Shortcut bar**

1. **Add line card**: by clicking the icon, you can add a line card for the unit.
2. **Delete line card**: by clicking the icon, you can delete a line card of the unit.
3. **Edit line card**: by clicking the icon, you can edit some information of the unit.
4. **Exit system**: by clicking the icon, you can close the current system.
5. **Lock system**: by clicking the icon, you can lock the current user.
6. **Close/open alarm sound**: by clicking the icon, you can close or open network management software alarm sound.
<table>
<thead>
<tr>
<th><strong>System</strong></th>
<th><strong>Description</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Emergency Alarm" /></td>
<td>The number of emergency alarm.</td>
</tr>
<tr>
<td><img src="image2" alt="Serious Alarm" /></td>
<td>The number of serious alarm.</td>
</tr>
<tr>
<td><img src="image3" alt="General Alarm" /></td>
<td>The number of general alarm.</td>
</tr>
</tbody>
</table>

**Note:** To add unit or delete unit, please select the service room where the unit is located.

<table>
<thead>
<tr>
<th><strong>③ Net Topology Tree</strong></th>
<th>See 5.2.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>④ Device Statistics</strong></td>
<td>The numbers of units and business cards are presented in real time.</td>
</tr>
<tr>
<td><strong>⑤ View Display Area</strong></td>
<td>Current alarm management interface, historical alarm management interface, history records, operation records interface and graphic topology are all presented in view display area.</td>
</tr>
<tr>
<td><img src="image4" alt="Move" /></td>
<td>After selecting the this box, you can drag a selected unit icon.</td>
</tr>
<tr>
<td><img src="image5" alt="Drag" /></td>
<td>After selecting the this box, you can drag all unit icons of the topology.</td>
</tr>
<tr>
<td><img src="image6" alt="Save Topology" /></td>
<td>Save topology, by clicking this icon, you can save topology.</td>
</tr>
<tr>
<td><img src="image7" alt="Enlarge" /></td>
<td>Enlarge icon, by clicking the icon, you can enlarge all the icons of topology.</td>
</tr>
<tr>
<td><img src="image8" alt="Shrink" /></td>
<td>Shrink icon, by clicking the icon, you can shrink all the icons of topology.</td>
</tr>
<tr>
<td><strong>⑦ Current alarm interface</strong></td>
<td>You can view the current alarm information directly, and confirming, deleting, and processing the alarm information without viewing the alarm device.</td>
</tr>
<tr>
<td><strong>⑧ Status Bar</strong></td>
<td>(1) Presenting login account of current system.</td>
</tr>
<tr>
<td></td>
<td>(2) Presenting local IP address.</td>
</tr>
<tr>
<td></td>
<td>(3) Presenting local time.</td>
</tr>
</tbody>
</table>
Chapter III System Configuration

Click “System Configuration” of menu bar (see Fig. 3.1), then the system configuration interface will pop up. There are several operations in system configuration, such as: add city, add room, add unit, edit and delete (see Fig. 3.2).

Fig.3.1 Fiberstore FMT Optical Transport Network Management System

Fig.3.2 System configuration

Explain: ① represent city; ② represent service room; ③ represent unit device name; ④ represent business card

The name of the business card is in the slot where the card is located, for example: OEO(3)
3.1 Add City

Click “Add City” button in Fig.3.3 and “Edit City” interface will pop up (see Fig.3.4). Inputting city code and city description, then Click “Submit” button.

Note: The city code and city description should fulfil requirements, and cannot be duplicated with other cities.

3.2 Add Room

Click “Add Room” button in Fig.3.3, then “Edit Room” interface will pop up (see Fig.3.5). You can add room by inputting room code and room description.
3.3 Add Unit

Click “Add Unit” button in Fig.3.3. It can only be added manually and distinguish it by between IP addresses. IP addresses can only be modified by button; Then the interface of add unit will pop up (see Fig.3.6). Inputting unit basic information, then Click “Submit” button. At the same time, the software will automatically refresh the number and type of cards in the added unit.

![Fig.3.5 Edit room](image)

![Fig.3.6 Edit unit](image)

3.4 Edit

You can edit information and property of city, room, unit and business card in Fig.3.3 (take edit business card for example). Click pre-edit room and click “Edit” button, then “Edit room” interface will pop up (see Fig.3.7).

![Fig.3.7 Fiberstore FMT Optical Transport Network Management System](image)
The Fig.3.8 is the interface of OEO edit board, and here you can modify the OEO basic information, transceiver’s wavelength and rate.

The Fig.3.9 is the interface of OLP edit board, and here you can edit basic information, topology information. The main and backup cable description of OLP can be modified.

- TXEDFA: Add EDFA on the TX side of OLP
- T1EDFA: EDFA Add EDFA on the T1 side of OLP
- T2EDFA: EDFA Add EDFA on the T2 side of OLP
- RXEDFA: EDFA Add EDFA on the RX side of OLP
- R1EDFA: EDFA Add EDFA on the R1 side of OLP
- R2EDFA: Add EDFA on the R2 side of OLP
The Fig.3.10 is the interface of EDFA edit board, and here you can edit basic information, topology information. The up even board and down even board of the EDFA can be selected according to the actual situation of the link.

![Fig.3.10 Edit board]

### 3.5 Delete

You can delete city, room, unit and board card in Fig.3.3 (take unit for example). Then you can delete unit by clicking “OK” button. Click pre deleted unit and click “Deleted” button, then “Edit room” interface will pop up (see Fig.3.11).

![Fig.3.11 System configuration]
Chapter IV Software Security

4.1 User Management

Click “User Management” of menu bar in Fig.4.1, then an interface of user management will pop up (see Fig.4.2). There are several operations in user configuration, such as: add user, edit user, delete user and query user as shown in Fig.4.2.

![Fig.4.1 Fiberstore FMT Optical Transport Network Management System](image1)

![Fig.4.2 User Management](image2)
4.1.1 Add User

Click “Add” button in Fig. 4.2, the interface of user adding will pop up (see Fig. 4.3). Selecting user type and inputting login account, user name and phone number, then click “Confirm” button.

4.1.2 Edit User

Click “Edit” button in Fig. 4.2, the interface of user editing will pop up (see Fig. 4.4). Then you can edit user type, login account, user name and phone number.

Note: User types include administrators, operators, browsers, and they have different permissions. Administrators have all permissions; Operators just can not operate user management; Browsers only has permission to view, no delete permission; Customers need to choose user type according to their needs.

4.1.3 Delete User

Click “Delete” button in Fig. 4.2, the interface of user deleting will pop up (see Fig. 4.7), then click “Ok” button to delete user.

Note: The user of login account is admin that cannot be deleted and modified.

4.1.4 Query User

You can query user in Fig 4.2 and the query condition includes:

1. User information: Input login account and click “Query” button, then the login account with the input login account information will be displayed.

2. User type: Click “User type” to select administrator, operator and browser to view user information.
4.2 System Management

System management menu items include modify password, switch user, lockking system, setting interval time of record, exit (see Fig.4.6).

Fig.4.6 Fiberstore FMT Optical Transport Network Management System

4.2.1 Modify Password

Click “Modify password” in Fig.4.6, then an interface of change password will pop up (see Fig.4.7). Inputting original password and new password, then click “Confirm” button to complete the modification.

4.2.2 Switch User

Click “Switch user” in Fig.4.6, then an interface of switch user will pop up (see Fig.4.8). Inputting user name and password, then click “Login” button. MonitorOnline login user name is the user name of the switch user.

4.2.3 Locking System

Click “Lockking system” in Fig.4.6, then an interface of locking system will pop up (see Fig.4.8). Inputting user name and password, you can unlock it and log in again.

Fig.4.7 Change password
Fig.4.8 Login

4.2.4 Setting Record Interval

Click “Setting record interval” in Fig.4.6, then an interface of setting record interval will pop up. You can set interval of EDFA, OLP,OEO. The specific operational records of OEO and EDFA will be covered in Chapter 7.

4.2.5 Exit System

Click “Exit” in Fig.4.6, then you can exit current system.
Chapter V System Monitoring

5.1 Network Management Card

![Network Management Card](image)

**Panel Keys Description**

<table>
<thead>
<tr>
<th>Definition</th>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>▲</td>
<td>Scroll Up Key</td>
<td>The key is used to change the menu or data up.</td>
</tr>
<tr>
<td>▼</td>
<td>Scroll Down Key</td>
<td>The key is used to change the menu or data down.</td>
</tr>
<tr>
<td>▶</td>
<td>Scroll Right Key</td>
<td>The key is used to move the cursor right when in modification state.</td>
</tr>
<tr>
<td>◀</td>
<td>Scroll Left Key</td>
<td>The key is used to move the cursor left when in modification state.</td>
</tr>
<tr>
<td>(OK)</td>
<td>OK</td>
<td>Confirm key, the key is used to enter into the submenu or confirm the modification. Enter this key to modify</td>
</tr>
<tr>
<td>(Esc)</td>
<td>Esc</td>
<td>Quit key, the key is used to exit the current menu level or to exit the modification state.</td>
</tr>
</tbody>
</table>

Table 4-1 Panel keys description

5.2 Network Topology Tree

In each newly created database, the initial login management must establish the network topology tree to monitor the device. The database does not delete the network topology tree and will keep recording it. Network topology tree is located on the left of main interface (see Fig.5.2). You can see all cities, engine rooms, units and the type and number of cards of each network element. Double click the card icon to enter the chassis monitoring interface (see Fig.5.4).
5.3 Equipment Topology

Device topology is in view display area of main interface (see Fig. 5.3), and you can see all states of device.

means normal,  means offline,  means emergency alarm,  means serious alarm,  means general alarm. Double click unit icon of equipment topology to open an interface of chassis monitoring interface (see OEO monitoring interface in Fig. 5.4).

![Network topology tree](image1)

![Equipment topology](image2)

Fig. 5.2 Network topology tree  Fig. 5.3 Equipment topology

**OEO card:**
Double-click OEO card, then pop up an interface of card monitoring (see Fig. 5.4). You can see monitor information, topology information and basic information of OEO in Fig 5.4.

The monitoring information includes:
(1) Basic information of each transceiver on OEO card (wavelength, transmission distance, Tx & Rx power, temperature and rate).
(2) The illumination control mode and working mode of the OEO.

![OEO card information](image3)

**Note1:** When set up the light control mode of OEO via Monitor Online, there will be a certain delay, this is caused by a large amount of data of OEO.

**Note2:** For 8G transceivers, please save the FC setting according to the following steps: first, click “set” to choose “FC”, then, click “send”. For the other transceivers, just set the normal mode.
EDFA card:
You can see monitor information, topology information and basic information of EDFA in Fig 5.5.

Description of EDFA’s main parameters:
Input power & Output power: Real-time monitoring can be realized;
Gain adjustment: Adjustment range between ±3db;
Output adjustment: AGC mode is default;
Lower limit value of input and upper limit value of output: Adjust according to the demand.
Pump: Pump2 of the mid-stage EDFA also has monitoring parameters.

OLP card:
You can see monitor information, topology information and basic information of OLP in Fig 5.6.

Description of OLP’s main parameters:
Power value: the left data is the real-time monitoring parameter, and the right data is the alarm threshold;
Switching Threshold: When the current power of the fiber is lower than the threshold, the switch switches immediately.
Change back delay: Switch back to the original line after a delay;
Change delay: Switch to the alternate line after a delay;
Working parameters: Mainly divided into manual and automatic modes, generally using automatic mode.
Chapter VI Alarm Management

Alarm management: Device alarm query and alarm type configuration.

6.1 Current Alarm Management

The alarm management of menu bar includes current alarm management, historical alarm management and alarm configuration. The interface of current alarm management is shown in Fig.6.1.

Note: Current alarm information must be confirmed and then cleared. The current alarm that is confirmed and cleared will be transferred to historical alarm.

The interface of current alarm management contains confirm alarm, clear alarm and no need handle. Right-clicking the selected current alarm also can realize all the above functions as well as view device.

Confirm alarm: Confirm the selected current alarm information.
Clear alarm: Clear the selected current alarm information and transfer it to the historical alarm.
No need handle: Transfer alarm information that does not need to be processed to historical alarms.
View device: Jump directly to the alarm device.

6.2 Historical Alarm Management

Fig.6.1 Device topology

Fig.6.2 History alarm
You can query, clear and export historical alarm information in Fig.6.3. The explanation of query condition includes:

(1) Related equipment: Input the related name of the pre-query history alarm and click query button (see Fig.6.3), then all the alarm information that is related to query will be displayed.

(2) Alarm name: Click the alarm name, select the alarm type (see Fig.6.3), and click the “Query” button, then all the alarm information of the selected alarm name will be displayed.

![Fig.6.3 History alarm](image1)

(3) Record time: Choose the start date and end date of the pre-query, and click the “Query” button, then all alarm information of selected time period will be displayed (see Fig.6.4).

![Fig.6.4 History alarm](image2)

6.3 Alarm Configuration

Choose event level of every event type and click submit button to configure each alarm level. At the same time, selecting the alarm level that you need to push (see Fig.6.5).

![Fig.6.5 Alarm configuration](image3)
Chapter VII Statistics

Statistics: Record the historical data of the equipment card. When the line encounters problems, you can check statistics to figure out the failure time and the reason of failure quickly. Statistics in the submenu only contain four types of products: OEO, EDFA, mid-stage EDFA and OLP.

7.1 History Record

The statistics menu includes history record submenu and operation record submenu. The history interface of EDFA is shown in Fig.7.1.

![Fig.7.1 History Record](image)

You can query, export and clear history record in Fig.7.1. The query condition includes:

1. Related equipment: Input the related equipment name, then click the “Query” button to check out the history record of the related equipment.

2. Record time: Choose the start date and end date of the pre-query and click the “Query” button, then all history record of selected time period will be displayed.(see Fig.7.2)

![Fig.7.2 Operation record](image)
7.2 Operation Record

The operation record interface of EDFA is shown in Fig.7.3. You can query operation record according to the related equipment and the record time. At the same time, you can export, query and clear operation record.

![Fig.7.3 Operation record](image)

Chapter VIII SNMPv1

8.1 About SNMPv1

**Note:** The default version is SNMPv1. FS can also offer the customized service according to customers’ different demands.

Read community: It’s similar to the password function, if you need to read the data, you only need to write the “Read community” correctly. The password can only be modified via the Simple Management Tool.

Set community: It’s similar to the password function, if you need to modify the data, you need to write the “Read & Set community” correctly. The password can only be modified via the Simple Management Tool.
All statements, technical information, and recommendations related to the products here are based upon information believed to be reliable or accurate. However, the accuracy or completeness thereof is not guaranteed, and no responsibility is assumed for any inaccuracies. Please contact FS for more information.